

FREQUENTLY ASKED QUESTIONS (FAQ) “TEKA TEKAN”

NO	QUESTION	ANSWER
1.0	INTRODUCTION TO TEKA TEKAN	
1(a)	What is TEKA TEKAN?	<p>TEKA TEKAN is the FIRST interactive show in Malaysia that is broadcasted live through unifi TV on HyppSensasi, Channel 116.</p> <p>The viewers will stand a chance to win a cash prize of up to RM20,000 each day by answering the questions given on every episode using the unifi TV remote control.</p>
2.0	WATCH AND PARTICIPATE IN TEKA TEKAN	
2(a)	How can I watch TEKA TEKAN?	TEKA TEKAN can be watched through unifi TV on HyppSensasi, Channel 116.
2 (b)	How can I watch HyppSensasi channel?	<p>HyppSensasi can be watched through the following medium:</p> <ul style="list-style-type: none"> i. unifi TV, Channel 116 through Set-Top-Box (STB) for unifi and Broadband subscribers (8Mbps & 4Mbps); ii. unifi playTV application for unifi and Broadband subscribers (8Mbps & 4Mbps); and iii. unifi playTV application for non TM customers.
2(c)	Do I need to subscribe to HyppSensasi channel?	HyppSensasi Channel is provided free of charge to all TM customers via STB unifi TV or unifi playTV application.
2 (d)	What is the airtime for TEKA TEKAN?	TEKA TEKAN will be aired starting 15 January 2018, every Monday to Friday at 8.30pm until 9.00pm on HyppSensasi, Channel 116.
2(e)	Can I watch the recorded episode of TEKA TEKAN?	Each recorded episode can be watched on the following day on HyppSensasi, Channel 116 at 10.00pm.
2(f)	What are the conditions to participate and win in TEKA TEKAN?	<p>All unifi TV subscribers are eligible to participate except for the following categories:</p> <ul style="list-style-type: none"> i. Permanent employee or a contract employee or an employee under SLIM program or an intern of Telekom Malaysia Berhad group of companies (including its subsidiaries, regional office and related companies). However, the family members of TM employee who fulfil the conditions and eligibility can participate and win prizes in this show.

		<ul style="list-style-type: none"> ii. Production team of TEKA TEKAN; iii. The family members of the production team of TEKA TEKAN.
2 (g)	How can I participate in TEKA TEKAN?	<ul style="list-style-type: none"> i. Watch any live episode of TEKA TEKAN every Monday to Friday at 8.30pm on HyppSensasi, Channel 116. ii. Answer all five (5) questions given by the host. iii. To answer, the viewers must press the “#” button followed by one of the 4 coloured button on the unifi TV remote control. iv. Each question must be answered within 45 seconds. v. After answering each question, a notification will be displayed on the TV screen as confirmation that the participants' answers have been accepted by the system. vi. Other answers sent to the same question after the first answer is sent will not be accepted. vii. Winners will be chosen from the participants who have answered all five (5) questions correctly. viii. Unifi playTV application users can only watch Teka Tekan but in order to participate, they need to use the unifi TV remote control through STB.
2 (h)	What are the types of questions will be asked?	Questions will be asked on a random basis covering current issues, sports, entertainment, history, general knowledge, programs broadcasted on HyppSensasi and other topics as may be determined by TM from time to time.
2(i)	Where and how do I know if I am the winner of this show?	<p>To find out if you are the winner of the program, participants can check on the same day via:</p> <ul style="list-style-type: none"> i. Unifi TV interactive channel, Channel 900 or using unifi TV remote control by pressing the “i” button and choose Teka Tekan category from 10.00pm (the names of winners will be listed for 7 days after the results are announced); or ii. Official website: http://tekatekan.unifi.com.my starting from 10.00pm (the names of winners will be listed for 3 months after the results are announced); or iii. HyppSensasi Channel 116 from 10.00pm and will be repeated on 10.30pm.

2(j)	How will the winners be selected?	<p>Any participant who sends the correct answer for all the questions given for an episode can be selected as a winner.</p> <p>Winners will be selected from unifi TV account holders registered with TM only.</p> <p>Example:</p> <p>If A participates in the contest using a unifi TV account registered under the name of B, B as the registered account holder will be identified as a winner and the cash prize cheque will be issued in the name of B only.</p> <p>For your information, unifi TV accounts registered under the name of employees of Telekom Malaysia Berhad are not eligible to be selected as winners. Please refer to item 2.f d and the terms and conditions for further information.</p>
2(k)	I have a few unifi accounts registered under my name, can I win for every account I have?	<p>You can join this program through all the accounts you own but only one (1) account will be selected as the winner for each episode.</p>
2(l)	Am I still eligible to win if I have won in the last episode?	<p>Each participant is eligible to win if all the questions given in each episode are answered correctly. There is no restriction for a participant to win more than once. However, every unifi TV subscriber is eligible to win only one prize for each episode.</p>
3.0	PRIZE AND PRIZE COLLECTION FOR TEKA TEKAN	
3(a)	What are the prizes available for the participants?	<p>Participants stand the chance to win a cash prize of up to RM20,000 per day. Prizes worth up to RM20,000 for each episode will be divided equally among all winners. Therefore, the prize value per episode may vary according to the number of winners in the episode.</p> <p>Example:</p> <p>On a given day, if there are 60 participants who managed to answer all the questions correctly, then the cash prize of RM20,000 would be divided into 60 winners equally. This means that each of the 60 winners will receive a cash prize of RM333.33.</p>
3(b)	What will happen to the prize if there is no winner in an episode?	<p>If there is no winner on the day, then the prize value will be brought forward to the next day. That means that</p>

		<p>there will be an increase in the prize on every episode if there is no winner in the last episode.</p> <p>However, the increase in the prize will not be brought forward to the next week. This means that if there is no winner during the week, the accumulated prize will NOT be brought forward to the next week.</p> <p>Example:</p> <p>There is no winner for Monday, first week, cash prize of RM20,000 for Monday will be brought to Tuesday, making the cash prize to be won on Tuesday is RM40,000 onwards until Friday. However, in the absence of a winner until or on the Friday of the first week, the cash prizes accumulated during the week will not be brought forward to the second week. Cash prize to be won on Monday the second week is RM20,000 only.</p>
3(c)	How to claim the cash prize after being announced as a winner?	<p>The prize can only be claimed on Friday, 3 weeks from the date of winning episode.</p> <p>The prize will be given to the winner in the form of cross cheque.</p> <p>The winner can claim the prize at Lobby Menara TM every Friday, from 10.00am to 12.00pm only.</p> <p>Below is the official address of TM headquarters:</p> <p>Menara TM, Jalan Pantai Baharu, 50672, Kuala Lumpur.</p>
3(d)	What should the winner bring to claim the cheque at Menara TM?	<ol style="list-style-type: none"> i. Before claiming for the prize, the winner must ensure his/her name has been listed as winner through the channels specified in item 2 (i). ii. When claiming for the prize, the winner must show his/her identification card, or proof of identification used when applying to subscribe to unifi service.
3(e)	Can the cheque be sent by post or other medium to the winners?	Cheque WILL ONLY be given to the winners by hand only.
3(f)	Can the winner be represented by someone else to take the cheque?	The winner is unable to attend and is required to send a representative to claim the check, the representative is required to bring the following documents:

		<ul style="list-style-type: none"> • Letter of Authorization signed by the winner granting permission to a representative to claim the cheque on behalf of the winner; and • A copy of the identification card of the winner for verification purposes. <p>The organizer will not entertain any claim for the prize from the winner's representative if the later fails to submit the above documents.</p>
4.0	MISCELLANEOUS	
4(a)	I do not have unifi TV Set Top Box (STB) at home, how can I get the STB?	STB can be obtained through a new replacement or application process by contacting TM Call Centre at 100.
4(b)	My unifi TV remote control has been damaged/lost, where can I get a new one?	Unifi TV remote control can be purchased at TMpoint all over the country at RM26.50 per unit.
4(c)	If I still need more information on TEKA TEKAN or TM services, what do I need to do?	For more information on TEKA TEKAN, please visit https://unifi.com.my/tv or call TM Call Centre at 100.